Quick troubleshooting guide

Problem: No sound

1. Switch the hearing aid to the letter M.
2. Check if the battery drawer is properly closed.
3. Turn up the volume.
4. Put in a new battery - and make sure that it is correctly inserted.
5. Clean the earmould.
Problem: Whistling

1. Clean the earmould and put the earmould and hearing aid back on.
2. Have your ear canal examined by your doctor.
3. Have a new earmould made.
4. Turn down the volume (this will only help temporarily).